



News Release

Henrico County
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Henrico County Public Library Launches Plan for the Future

Henrico County Public Library recently released its Library Services Plan which includes new mission, vision, and goals for the future of the library. The planning process, launched December 2010, engaged a wide range of stakeholders in developing a plan for the future. Over 7,000 members of the community shared what they liked about their public library and areas that needed improvement through online and print surveys, in-person listening sessions, and individual interviews. More than 1,500 of the survey participants shared stories about the library's impact on their lives. Story excerpts can be viewed at www.henricolibrary.org.

This process identified goals in four main areas:

Goal 1 - Collections (materials, eBooks, DVDs and books) - Our customers will be offered a responsive and relevant collection that is available in a timely manner.

Goal 2 – Community Outreach (Multicultural, Public Relations, Outreach, Bookmobile, ESL, Seniors) - We will offer services and programs that reach out to Henrico County's changing population in ways that respond to their unique and diverse needs.

Goal 3 – Services (Customer Service, Classes, Programs, Processes) - We will provide our customers with positive experiences that meet their needs and expectations and that enrich community life.

Goal 4 – Spaces (Buildings, Hours, Rooms, Cafes) - All libraries will be welcoming and engaging places that provide maximum accessibility and an array of spaces to meet our community's growing needs.

For more details about the Library Plan visit www.henricolibrary.org/mission.

About the Henrico County Public Library

The Henrico County Public Library System consists of four area and five branch libraries, a bookmobile, a law library, and headquarters. Last fiscal year these libraries welcomed more than two million visitors and circulated 3.8 million items including books, audiobooks, eBooks, DVDs and much more. The Library's mission is to promote reading and lifelong learning, connect people with information they need, and enrich community life.